



Dear Grand Rapids Community,

May Mobility has been monitoring the rapidly evolving COVID-19 situation closely, and is taking it seriously. As of today, we have made the decision to suspend May Mobility's AVGR services effective **Monday, March 16, 2020**. We anticipate our closure to extend until at least Friday, March 27, 2020. We will monitor this decision on a day-to-day basis and keep the public informed.

As a service that has over 500 users a day, and with current passengers who fall into the category of being at risk of severe illness, we feel it is in the best interest of our community to suspend service. This is an unprecedented event, and this is a decision we did not come to easily.

Please note that May Mobility's Grand Rapids team has no known cases of COVID-19 at this time, and our closing is entirely a preventative measure.

We will continue to compensate all of our Grand Rapids staff, and members of our Ann Arbor headquarters will continue to work remotely.

All potential updates will be posted daily to our service website (grandrapidsmi.gov/AVGR). If you have any questions, please email support@maymobility.com.

We appreciate your patience and understanding, and urge everyone to continue to do their part to keep our community safe.

Sincerely,

A handwritten signature in black ink, appearing to read "Edwin Olson".

Edwin Olson
CEO, May Mobility